

## **Introducing JURIS, Our New Claims System**

As you have probably heard, the Fund is shifting to a new claims system, JURIS. JURIS is a product of Sedgwick. Previously, the Fund's claims system was YCEa, a product of York. The Fund made a shift to JURIS on September 1, 2022. The reconciliation of all data from the old claims system was completed on September 26th and the new claim system became fully functional.

Unless you access the Fund's claim system, the shift will be seamless. Each member will continue to receive monthly loss reports via email that are very similar to those received in the past. If you are interested in a customized loss report, please contact <a href="mailto:Kathy.hulse@sedgwick.com">Kathy.hulse@sedgwick.com</a> to inquire about the possibility of getting that set up.

We are excited about the shift to JURIS. Though it will take some time to get used to the new system, it will enable the claims staff to handle your claims more efficiently. More importantly from your perspective, the reporting tools will be much more robust. Members that have an interest in doing so, can gain access to ViaOne, a reporting tool similar to FOCUS for the old claims system, to do their own claims reporting and analysis. With access to ViaOne, members will have the ability to select from numerous and varied report templates or to create their own customized reports.

Again, for members that are interested, you can obtain access to the claims system to be able to view claims examiner notes and to be able to look at the financial side of claims (e.g., paid amounts, reserves, etc.). This will be most helpful for members' staff that simply want to view information for a particular claim or for those that really want to dig into the details of their claims for analysis and risk control purposes.

Members will be able to file workers' compensation claims online using Global Intake. Once the claim has been submitted, members will immediately receive the claim number for the newly reported claim. Training for online claims reporting was provided on September 22nd and 23rd. If you were unable to make either those trainings, a recording of the training is available for your reference. Please contact <a href="mailto:Kathy.hulse@sedgwick.com">Kathy.hulse@sedgwick.com</a> to gain access to the recording.

At least for now, members will continue to report liability and property claims by submitting forms via email to <a href="mailto:danna.simms@sedgwick.com">danna.simms@sedgwick.com</a> and <a href="mailto:rod.keefe@sedgwick.com">rod.keefe@sedgwick.com</a>. Once the claim has been set up in the system, you will receive an email with the claim number and the adjuster.

Please contact the Fund if you have any questions about JURIS.