Update Your Fund Contacts

To help improve communication and accuracy, the Fund is making a concerted effort to update member contacts. Many times, Districts or Authorities change staff in key positions, and we are unaware.

To best serve members, the Fund seeks to maintain a contact person for invoices, alerts, questions about claims, monthly employee count, routine reporting and more. Without a contact person, we must use known relationships to seek out who to communicate with to get the desired outcome. This potentially results in delays and miscommunication.

Depending on the District/Authority size, Fund staff often need to connect with:
- General Manager
- Chief Operations/Administration Officer
- CFO, Head of Accounting/Financial
- Human Resources Manager or Director
- HR Support Staff
- Safety or Loss Control Department
- Contracts and Procurement

Having a current contact list improves response time, thoroughness and outcomes while reducing redundancy and inefficiencies. It makes sure everyone gets what is needed to be successful.

To update your District/Authority Contact List, please email Timm Johnson at timm.johnson@sedgwick.com or Kathy Hulse at kathy.hulse@sedgwick.com and we will work with you to bring our lists current. We can send you a list of contacts currently on file. If you need to get in touch with someone at The Fund, you can always go to https://www.twcarmf.org/about-the-fund/contact-list/ as a resource.