



NOTICE

NOVEMBER 13, 2024

TWCARMF WEBSITE ENHANCEMENTS

As part of the 2024-2026 Strategic Plan, The Fund has set a clear objective: to promote and educate Members on TWCARMF's value added services through Member communication. With this goal in mind, the Fund's dedicated staff diligently worked on enhancing the website's navigation and visibility. But what exactly does that mean for members?

1. **Streamlined Navigation:** The Fund has improved website navigation, ensuring that members can find their way to essential information without getting lost. Menus are clearer, pathways more straightforward, and popular links more prominent.
2. **Spotlight on Visibility:** The Fund has strategically highlighted critical details, making them easier to find. Whether it's accessing claim forms, submitting an MVR request or signing up for events, members will find access to our most requested website categories front and center.
3. **Self-Service and Personal Touch:** Members have spoken, and their input matters. Members have requested a blend of independence and personalized assistance. So, the Fund created a balanced approach: self-service features for those who prefer DIY (like finding training topics online or submitting claims) and a friendly Fund team ready to lend a hand when needed.
4. **User-Friendly Design:** The website now feels more useful, organized and inviting. Fonts are legible, buttons intuitive, and tools and tips provide helpful hints.

In summary, this bulletin serves as your map to the improved TWCARMF website. It's designed with one goal: to make interacting with The Fund easier for our valued members.



ABOUT CLAIM FORMS AND COVERAGES SERVICES RESOURCES CYBERSECURITY LOGIN 

The Texas Water Pool

The Fund website (<https://www.twcarmf.org/>) has a host of tools that members have found to be helpful. The [Home](#) page has links to the most used pages. In addition to the menus at the top of the page, the most frequented pages are grouped into three columns.

How Insurance Was Meant To Be

EVENTS & RESOURCES

[Events](#)
[Member Resource Library](#)
[Board of Trustees Resources](#)
[Legal Consulting](#)

[Need Member Login?](#)

CLAIMS & SERVICES

[Workers' Compensation Claims](#)
[Liability and Property Claims](#)
[Training Services](#)

CONTACT STAFF

MEMBER INFORMATION

[Motor Vehicle Reports \(MVRs\) Login](#)
[Member Renewal Login](#)
[Member Resources Login](#)

Board Member Resources Login

Contact Kathy.Hulse@sedgwick.com for assistance

Board Meeting Dates:

October 21, 2024 Board Meeting
March 9, 2025 Board Meeting and Annual Membership Meeting
May 7-8, 2025 Board Training and Board Meeting
August 20, 2025 Board Meeting
October 1-1, 2025 Board Planning and Board Meeting

EVENTS & RESOURCES

[Events](#)

[Member Resource Library](#)

[Board of Trustees Resources](#)

[Legal Consulting](#)

[Need Member Login?](#)

The first column has links to Fund [events](#) such as Board Meetings, Leadership Training Webinars, and Regional Safety Seminars. There are links to [Member only resources](#) (login required) and [Board of Trustee Resources](#) (login required) as well as a link to the [Legal Consulting](#) contact information.

At the bottom of the first column, you can find a link to request a [Member Login](#). Alternatively, you can send an email with your Name, Title, District or

The second column has a link to download Division of Workers' Compensation (DWC) [forms](#), file a [Workers' Compensation Claim online](#), and explains how to [request access](#) to the claims system.

There is a [link](#) to download the [Automobile Loss Notice](#), the [Liability Loss Notice](#), and the [Property Loss Notice](#).

There are also links to services, such as [Training](#), including [online training](#) available through [NEOGOV](#).

At the bottom of the first column, you can find a link to all [Fund Staff](#) contact details such as phone numbers and email addresses.

CLAIMS & SERVICES

[Workers' Compensation Claims](#)

[Liability and Property Claims](#)

[Training Services](#)

Contact Staff

MEMBER INFORMATION

[Motor Vehicle Reports \(MVRs\) Login](#)

[Member Renewal Login](#)

[Member Resources Login](#)

[Board Member Resources Login](#)

Contact Kathy.Hulse@sedgwick.com for assistance

Board Meeting Dates:

October 22, 2024 Board Meeting

March 5, 2025 Board Meeting and Annual Membership Meeting

May 7-8, 2025 Board Training and Board Meeting

August 20, 2025 Board Meeting

October 1-2, 2025 Board Planning and Board Meeting

The third column has links to different secure areas of the website that require login credentials. The first two links are for logging in for [MVRs](#) or [Renewal documents](#). The [Member Only Resources](#) page can be reached at the third link. There is also a page just for [TWCARMF Board Members](#).

The last item in the third column is a list of TWCARMF Board Meeting dates for a quick glance at upcoming Board Meetings.

Please reach out to Timm Johnson, Member Services Manager at (512) 427-2425 or tim.johnson@sedgwick.com or to Kathy Hulse, Communications and Client Services Specialist at (512) 427-2420 or kathy.hulse@sedgwick.com for assistance navigating the website.